

Martin Kimani

Professional Waiter/Host.

To work in an organization that will expand my skills and allow me to use my knowledge where my efforts will be highly appreciated.



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☎ 0740403517

📍 Nairobi, Kenya

WORK EXPERIENCE

Waiter

Kahama Hotel

08/2019 - 11/2021

Nairobi, Kenya

Achievements/Tasks

- Developed and maintained courteous and effective working relationships.
- Worked flexible hours across night, weekend and holiday shifts.
- Deliver checks and collect bill payments.
- Kept server areas clean and stocked to increase efficiency while working tables.
- Quickly reset and cleaned up tables after customers left to enable speedy turnaround and guest flow.

Contact : Michael Kiarie, Manager - 0702827105

Waiter

Sheratton Regency Hotel

01/2019 - 06/2019

Nairobi, Kenya

Achievements/Tasks

- Maintained customer satisfaction with timely table check-ins to assess food and beverage needs.
- Kept server areas clean and stocked to increase efficiency while working tables.
- Monitored dining rooms for seating availability as well as service, safety and well-being of guests.
- Stayed up-to-date on menu changes to help customers make food choices.
- Greet and escort customers to their tables

Contact : David Nguri, Manager - 0700-829-765

EDUCATION

Diploma

Kenya Utalii College

10/2016 - 09/2018

Nairobi, Kenya

Courses

- Diploma in food production and hospitality

SKILLS

Upselling techniques

Order accuracy

Guest relations management

Menu presentation

High-volume dining

Item promotion

team work

LANGUAGES

English

Full Professional Proficiency

Swahili

Full Professional Proficiency

INTERESTS

Volunteer work

Travelling

Music

Swimming