

CURRICULUM VITAE

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CAREER SUMMARY

I am highly motivated, and people oriented, practical person who have gained vast professional facilitation. Performance driven and dynamic professional with 3years of working experience as a waitress serving food and beverages in a busy dining establishment committed to adhering to safety standards while serving as a helpful and positive team member. Bringing forth a motivated attitude and ability to multi-tasking

PROFFESIONAL SKILLS

- Good communication skills.
- Self-confident with high sense of personality.
- Able to work under pressure and with minimum supervision.
- Hardworking with a liking to practical work.
- Physically fit and able to walk around for long periods as well as do lifting

Core Values and Skills

- Customer service
- Team work
- Flexible and quick learner
- Persistence and high energy
- Problem-solving skills/ conflict resolution

- Listening and communication skills
- Business analysis/ sales skills
- Leadership and team dynamics
- Computer skills (Microsoft office packages “word, excel, publisher, and PowerPoint”)

EMPLOYMENT HISTORY

Ven-Dine coffee shop - Kampala, Uganda (June 2016 - May 2018) Waitress

- Taking customer orders and delivering food and beverages
- Making menu recommendations, answering questions and sharing additional information with restaurant patrons.
- Follow outlet policies, procedures and service standards.
- Provided excellent wait service to ensure satisfaction
- Serve guests their orders when they are ready from the kitchen.always Maintain the cleanliness of the premises
- Oversee the food hygiene before serving it to guests

La-Café and Restaurant -Kampala, Uganda Waitress June 2018

- Welcome guests in a warm and friendly manner.
- Seats guests and manage the seating chart.
- Monitor restaurant activity to determine seating and dinning flow.
- Performs opening and closing duties as needed.
- Served and cleared food following correct etiquette.
- Check orders for accuracy, quality and presentation standards.

EDUCATION BACKGROUND

Uganda Advanced Certificate of Education

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