

CURRICULUM VITAE

PERSONAL DETAILS

NAME :Mwangi Sammy Kimathi
D.O.B :09-12-1981
NATIONALITY :Kenyan
RELIGION :Christian
MARITAL STATUS :Married
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SEX :MALE
PASSPORT NUMBER :AK1176126
LANGUAGE :English & Swahili
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OBJECTIVE

Seeking employment opportunities with a reputable organization in order to enhance professional skills, set high standard of quality, work in a supportive and professional environment, to achieve proficiency in work related and attain long-term career goals.

PROFFESIONAL EXPERIENCE

(THE NELION-VIEW LIMITED)
Supervisor

JAN 2018 TO JUN 2022

Duties and Responsibilities

- Ensure the smooth and efficient operation of all outlets.
- Ensure efficient control, stocking, dispensing and security of all commodities.
- Managing the food and beverage service to ensure consistent high standards.
- Effectively controlling the flow of customers and orders throughout the service.
- Ensuring team maximizes all sales opportunities.
- Effective decision making skills.
- To ensure good liaison with associates ,management ,suppliers and guests.
- To continuously liaise with the Executive Chef, Speciality Chefs and Food & Beverage department on food and beverage quality control.

(ENGLISHPOINT MARINA)
Cocktail Barman

APR 2016 TO MAR 2017

Duties and Responsibilities

- Collect money for drinks served.
- Check identification of customers to verify age requirements for purchase of alcohol.
- Clean glasses, utensils and bar equipment.

- Balance cash receipts.
- Attempt to limit problems and liability related to customers' excessive drinking by taking steps such as persuading customers to stop drinking, or ordering taxis or other transportation for intoxicated patrons.
- Stock bar with beer, wine, liquor and related supplies such as ice, glassware, napkins and straws.
- Serve wine and bottled or draft beer.
- Take beverage orders from serving staff or directly from patrons.
- Clean bars, workareas and tables.
- Mixing ingredients such as liquor, soda, water, sugar and bitters, to prepare cocktails and other drinks.
- Plan, organize and control the operations of a cocktail lounge or bar.
- Order requisition liquors and supplies.
- Supervise the work of bar staff and other bartenders.
- Serve snacks and food items to customers seated at the bar.
- Slice pitfruit for garnishing drinks.
- Plan bar menus.
- Ask customers who become loud and obnoxious to courteously leave.
- Arrange bottles and glasses to make attractive displays.
- Create drink recipes.

(YUL'S BAR AND RESTAURANT)

FEB 2015 TO FEB 2016

Cocktail Barman

Duties and Responsibilities

- Collect money for drinks served.
- Check identification of customers to verify age requirements for purchase of alcohol.
- Clean glasses, utensils and bar equipment.
- Balance cash receipts.
- Attempt to limit problems and liability related to customers' excessive drinking by taking steps such as persuading customers to stop drinking.
- Stock bar with beer, wine, liquor and related supplies.
- Take beverage orders from serving staff or directly from patrons.
- Cleanbars, workareas and tables.
- Mix ingredients such as liquor, soda,sugar and bitters to prepare cocktails and other drinks.
- Plan, organize and control the operations of a cocktail lounge or bar.
- Order or requisition liquors and supplies.
- Supervise the work of bar staff and other bartenders.
- Serve snacks, food items to customers seated at the bar.Slice and pitfruit for garnishing drinks.
- Plan bar menus.
- Ask customers who become loud and obnoxious to leave.
- Arrange bottles and glasses to make attractive displays.
- Create drink recipes.



(MELTING POT MALINDI)
Ice-cream maker and barista

JAN 2013 TO JAN 2015

Duties and Responsibilities

- Production of Italian home-made icecreams from the base batter to different variety e.g (Vanilla, Strawberry and Chocolate) and sales.
- Preparation of hot and cold coffee e.g.(Espresso, Lattes and Cappuccinos)
- Preparation of Mocktails e.g (Blueheaven, Catalina, Pinacolada, Strawberry daiquiri e.t.c
- Service of drinks and snacks to guests while trying to upsell.
- Marketing our products to customers via flyers that we can deliver door to door.

(RAMADA DOWNTOWN DUBAI HOTEL APARTMENT)

JAN 2010 TO JULY 2012

Waiter and Coffee shop barista

Duties and Responsibilities

- Maintain punctuality on duty
- Greet and seat the guests and provide efficient service and fond farewell to the guest.
- Take drinks and food orders, suggest foods and drink orders while trying to upsell.
- Ensure Micros cash system knowledge of punching orders and closing checks.
- Should followup food orders and drinks to ensure efficient flow of service.
- Carry out the layout of the tableset-up according to daily operations.
- Carry out any other task assigned by the superiors.
- Provide excellent, friendly and sales oriented service to achieve the highest level of customer satisfaction.
- Follow instructions and procedures regarding health and safety regulations.
- Take care of the guest from arrival til departure in accordance of service standards.
- Ensure proper handover of shift and takeover.
- Ensure awareness of business volume, VIP arrivals before commencing service.

(BAOBAB RESTAURANT, MALINDI)

FEB 2008 TO NOV 2009

Waiter

Duties and Responsibilities

- Greet and seat customers and serve them in a professional, discrete manner.
- Acquire indepth knowledge of the food & beverage menu of the assigned outlet inorder to assist and provide advice to guests.
- Do all necessary set-up sidework assigned.
- Answer any guest questions about the menu.
- Check food before serving it to guest to ascertain that appearance, temperature and portions are correct.
- Each associate is expected to carry out within their capabilities, all reasonable requests by management.



Waiter

Duties and Responsibilities

- Take and serve guest orders promptly and according to service manual.
- Do all necessary set-up sidework assigned.
- Answer any guest questions about the menu.
- Operate the electronic cash register/P.O.S. system. (where applicable)
- Ensure highest standards of hospitality is demonstrated at all times.
- Communicates with superiors of any difficulties, guest comment and other relevant information in order to resolve any issue accordingly.
- Establish and maintain effective employee working relationships.
- Attend and participate in daily briefings, trainings and other meetings as scheduled.
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ACADEMIC SUMMARY

<i>(INSTITUTE/SCHOOL)</i>	<i>YEAR</i>	<i>EXAM</i>
Riftvalley Institute of Science and Technology	2005-2006	KNEC
Mwangaza Skills Formation Centre	2002-2004	KNEC
Afraha High School	1998-2001	K.C.S.E
Flamingo Primary School	1989-1997	K.C.P.E

SKILLS

- Computer Packages
- French Language
- Major areas of competence: Barman, ice-cream making, hot kitchen service.

REFEREES

1. Mr.MartinKolb

Vice President

EmailAddress:kolbmar@gmail.com

2. Mr.RamiJobrail

Excecutive Chef

EmailAddress:ramijobrail@hotmail.com

3. GeorgeOmondi

English Point Marina

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